



## **PRIVACY POLICY**

### **General**

Premier Hosting Inc, doing business as Infiniwiz, ("INFINIWIZ") is committed to protecting customer's privacy. As explained below, customer's personally identifiable information will only be used in the context of customer's relationship with INFINIWIZ, including service and billing functions and informing customer of products and services of potential interest.

### **Collection and Use of Customer Information**

INFINIWIZ provides a service where our customers have call statistics data and communications data including recorded calls, recorded voicemails, electronic mail and application data on INFINIWIZ servers and equipment. INFINIWIZ does not review, edit, distribute, use or sell individual customer information or communications data in any way, except to investigate a technical support request initiated by a customer, to investigate a suspected Service Level Agreement violation or as may be required by subpoena, search warrant, or other legal process or in the case of imminent physical harm to a customer or others. INFINIWIZ does not monitor content of phone calls, recorded voicemails, emails or application data stored on INFINIWIZ servers. INFINIWIZ may use cumulative, but non-identifiable usage statistics to assess system performance.

### **Billing Information**

INFINIWIZ uses third-party processing company to charge customer credit cards and collect payments. This third-party is used only to process credit card charges, and is obligated by contract not to distribute our customer credit card or billing information. Customer may choose at their discretion to avoid using credit card payment method and manually send payments upon receipt of monthly invoice.

### **Web Pages**

INFINIWIZ may collect information from visitors to the infiniwiz.com website, or any other web sites operated by INFINIWIZ. INFINIWIZ may collect the IP addresses, software client used or other non-identifiable information of INFINIWIZ site visitors. This information may be used to both improve our services, and to help troubleshoot possible INFINIWIZ website problems. INFINIWIZ web page properties may contain content from third-party content providers, but these content providers neither receive nor distribute INFINIWIZ user or customer information.

### **Cookies**

INFINIWIZ websites use cookies to enhance the user's experience by allowing INFINIWIZ to recognize a user's return visit. Browsers are usually set to accept cookies. However, if you would prefer not to receive cookies, you may change the configuration of your browser to refuse cookies. INFINIWIZ may use a third party to provide statistical analysis regarding our web users and may set cookies in order to gather the information needed to perform their statistical analysis. This information collected by the third party cookies does not contain any personal information and cannot be linked back to any individual user.

### **Security**

INFINIWIZ implements numerous security techniques to protect customer data and system access. These techniques include advanced antivirus and firewall on software and hardware levels, secure access using 128-bit encryption and managerial procedures in place. Notwithstanding INFINIWIZ efforts, no transmission of data over the Internet is guaranteed to be completely secure and such transmission is at your own risk.